



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: PARASU

Examiner: Hutton, D.

Application No.: 09/577,320

Group Art Unit: 2179

Filed: May 24, 2000

Docket: 95-426

For: APPARATUS AND METHOD FOR CONTACTING A CUSTOMER  
SUPPORT LINE ON A CUSTOMER'S BEHALF AND HAVING A  
CUSTOMER SUPPORT REPRESENTATIVE CONTACT THE CUSTOMER

Date: July 6, 2005

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT UNDER RULE 116**

Sir:

In response to the final Official Action mailed May 10, 2005, please enter the following Amendments and Remarks.

Enter.  
WDH